

Genesis in move to allay fears

OAKLEIGH MONASH LEADER
Stacy Allen 11 SEP 2007

THE Genesis Fitness Club at the Oakleigh Recreation Centre is reassuring members they will not be disadvantaged by the gym's closure.

Leader reported on August 28 that residents were concerned staff were not being upfront with potential and existing members about the gym's closure on October 31.

The gym will be taken over by LeisureCo, which won a Monash Council tender to manage the centre.

The centre has been managed by Belgravia Leisure, with Genesis sub-letting the gym at the site since 1998.

Genesis chief executive Greg Oliver said the company was disappointed it had to move out of the Oakleigh Recreation Centre and would ensure that all members were satisfied with the outcome.

Mr Oliver said Genesis ran 11 other gyms around Melbourne and the company was "working through transfer arrangements".

He said signage outlining the changes to the fitness club's management had been put up at the

Gym members not posted

Our August 28 report.

reception as well as throughout the gym and changerooms.

Mr Oliver said staff were also selling only monthly memberships to ensure members were not disadvantaged.

Last month, the *Leader* phoned Genesis posing as a potential customer, and was quoted prices for six-monthly and yearly memberships.

Consumer Affairs Victoria spokeswoman Kathryn Duffy said the Fair Trading Act 1999 placed the onus on businesses "not to engage in misleading or deceptive conduct or make false representations".

Ms Duffy said a business was obliged to inform its clients if it planned to close.

Genesis members who have any issues regarding their contracts or rights in relation to the closure of the gym can phone Consumer Affairs Victoria on 1300 650 472.